MYTH #1
RPA will replace humans

THE TRUTH:
People will always have an irreplaceable role in the workplace especially when it comes to creative, collaborative and interactive work. The best RPA solutions will allow people to focus on the tasks that are meaningful and fulfilling. When combined with the latest communication technologies, people and RPA can work in tandem to deliver the flawless and efficient results that businesses need.

MYTH #2
RPA will automate 100% of your processes

THE TRUTH:
According to Gartner, the optimal percentage of process automation is between 60% and 80%. This is because no amount of business rules can be automated with perfect accuracy. Even the best RPA solutions will require human oversight.

MYTH #3
All RPA solutions are created equal

THE TRUTH:
True RPA solutions encapsulate the entire process, whether it's a human process or business rules. This level of automation is not created equally. Some RPA solutions are capable of handling a wide range of processes, whereas others are specialized.

MYTH #4
RPA is only about cost reduction

THE TRUTH:
RPA offers the solution to many of the challenges that organizations currently face. However, it's not only about cost reduction, but also about increasing productivity, reducing errors and increasing employee happiness.

MYTH #5
RPA is applicable only for IT services

THE TRUTH:
Automation may have been conceived in the back office, but RPA can help the entire business. RPA does more than automate business rules; it can also automate human interactions. RPA can be used for a wide range of processes, from back office to front office.

MYTH #6
RPA is here today...and gone tomorrow

THE TRUTH:
The capability to automate is not bound by any rules-based processes, regardless of size or scope. It's not a legacy technology; it's the future of work. It's about embracing the era of automation and continuous improvement.