

6 Robotic Process Automation Myths **DEBUNKED**



MYTH #1

RPA will replace humans

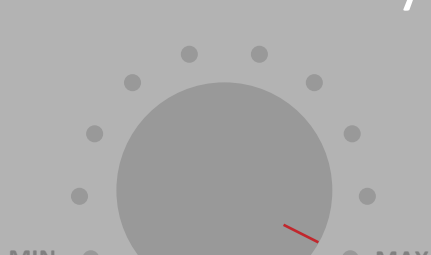


THE TRUTH:

People will always have an invaluable role in the workplace especially when it comes to performing creative, collaborate and interactive work. You can have people spend their valuable time executing mundane, repetitive tasks or you can offload these processes to your virtual workforce so your teams can focus on the value-added work only they can do so well.

MYTH #2

RPA will automate 100% of your processes



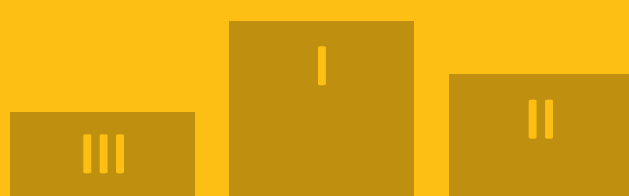
THE TRUTH:

Typically 70%-80% of rules-based processes can be automated as some human resources will always be necessary to resolve issues, develop and maintain the technology.

The best RPA deployments will occur in stages - allowing for the process of discovering and working out any issues and using the technology to the best of its capabilities.

MYTH #3

All RPA solutions are created equal



THE TRUTH:

True RPA solutions empower operational teams with complete process ownership.

When evaluating RPA vendors, the important factors to consider are: cost of ownership, ease and time to deployment, scalability, flexibility and rate of ROI.

MYTH #4

RPA is only about cost reduction



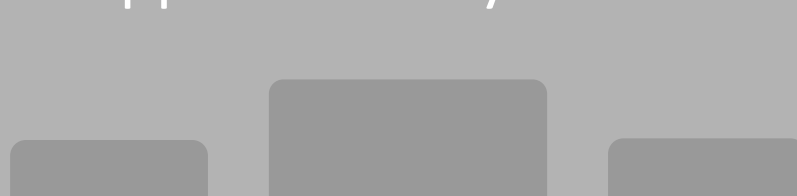
THE TRUTH:

RPA offers the solution to many of the challenges that organizations and BPOs currently face. However, it's not only about cost reduction, but also about driving predictability, providing higher process quality, speeding up time to complete processes and freeing up staff.

(Source: "Ideals of As-a-Services" Study, HfS Research 2015)

MYTH #5

RPA is applicable only for IT services



THE TRUTH:

Automation may have been conceived in the back office but RPA can help the entire business. As RPA gains more maturity we can expect to see RPA not only in transactional or back office environments, but also in middle and front office settings – anywhere there is a large amount of data sets and inefficient processes.

(Source: "Ideals of As-a-Services" Study, HfS Research 2015)

MYTH #6

RPA is here today...and gone tomorrow



THE TRUTH:

The capability to lend itself to any rules-based processes, regardless of size or scope, presents unlimited opportunities for RPA.

It's clear that RPA's contribution is a very big deal – and that it's here to stay.



To find out more about Robotic Process Automation, please visit our website:

www.KryonSystems.com